

curriculumvita**e**



Paul Price

Full UK Driving License and Passport

Name	Mr. Paul Price
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D.O.B	23 rd August 1988

Profile

A diverse, analytical and hard-working **Systems Engineer** with a natural thirst for anything technical. Outstanding customer-facing skills and the ability to resolve complex tasks in an logical manner. Creative and innovative.

Technical Skill Set

Networking / Security

Wireless technologies, advanced switching, network analysis, implementation and design, encryption, VPN configurations, basic Cisco IOS knowledge.

Systems Administration

Microsoft Windows client operating systems (98 – Windows 7) configuration and deployment, Microsoft Windows server operating systems (2000 – 2008), UNIX based operating systems, Microsoft Exchange (2000 – 2010), DNS, DHCP, AD, GP, SharePoint (2003 – 2010) along with various other Microsoft technologies. Adhering to ITIL methodologies via a support helpdesk.

Databases / Programming

Microsoft SQL Server 2000 – 2018 and MySQL deployment, clustering, load-balancing and disaster recovery. Advanced PHP, HTML and JavaScript (+AJAX) - also adequate in C#, VB.NET, Bash and C.

Virtualization / Disaster Recovery

Microsoft Virtual Server, VMWare ESX/GSX 3.5+ configuration, deployment. Various DR packages such as Double-Take, PlateSpin and SteelEye.

Key Skills

Leadership / Teamwork

I am skilled at delegation, meeting deadlines and encouraging productivity whilst maintaining a working relationship in a present environment. I've worked closely with many teams and departments and developed substantial communication skills.

Communication

I have years of experience with a deeply customer-facing role and know how important communication is not just to clients, but to fellow employees – I am constantly improving my communication skills; even in my personal time via online chat forums, blogs and forums.

Creativity / Innovation

I find myself very creative and extremely innovative as I constantly try out new ideas and concepts. I have designed various websites which show off these skills.

Recent Projects and Achievements

Network analysis and design

Analysed, designed, implemented and maintained a 22-site UK wide company which included technologies such as WAN failovers (via ADSL/ISDN/3G), Cisco load-balancing, disaster recovery packages (DoubleTake), Windows Server 2003/2008 with Exchange 2003/2007 and working closely with customers to support over 100 employees' client machines.

Phone system migration

Migrated a Cisco Call Manager phone system to 3CX SIP based system.

Alert and Respond www.alertandrespond.com

A web-application written in PHP from the ground-up which incorporates a mass notification system via SMS/e-mail for business, government and education sectors. Analysis of requirements, planning, implementation, design and maintenance - recently trialed by Eurostar.

Education

References available on request

2009 – Present The Open University

BSc (Honours) Computing with Business – example topics covered; **Software Development with Java, Data Computing and Information** and **Business Organisations and Their Environments**.

2004 – 2007 Castle College, Nottingham

IT Practitioners BTEC National Diploma Level 1 and 2 completed to a distinction-merit-merit – example topics covered; **Business Information Systems, Systems Analysis and Design** and **Website Development**.

2000 – 2004 Farnborough Technology College, Nottingham

5 GCSE's completed to at least **grade C** and above.

Work and Employment

References available on request

2007 – Present Infiniti-e Ltd, Nottingham

Working as an IT Systems Engineer in a small business my responsibilities and roles included:

- Configuration, maintenance, and the troubleshooting of many business critical services within the organisation and other customers' organisations, such as; Active Directory, SharePoint, DNS, SQL Servers, Web Servers, E-mail Servers, and Virtual Servers (VMware GSX, ESX, and Virtual Server 2005).
- Microsoft Windows Server NT 4.0, 2000 - 2008 network infrastructures.
- Support, design and maintenance of various web applications, customers websites and UNIX servers.
- Implementation and support of various phone systems including Cisco Call Manager and 3CX along with providing end-user phone support (Cisco 7940/7940, etc).
- The implementation of many disaster recovery solutions which including supplier chain management.